

The 2014 RYDER CUP, Gleneagles

Volunteers Post Event Survey



1. Please indicate your assigned role during The 2014 Ryder Cup.

Marshal / Scorer	Merchandise	Hospitality	Spectator Assistance
Programme Seller	Park & Ride	Courtesy Car Driver	Bus Ambassador
Media Centre	Access Buddy		
Other _____			

2. Were you appointed to a leadership role at The 2014 Ryder Cup? Yes No

3. Have you ever volunteered at...? (Mark all that apply)

A previous Ryder Cup	Another major golf event	Another sports event
A non-sporting event	Other _____	

4. At which previous Ryder Cup(s) have you volunteered? (Mark all that apply)

2012 Medinah Country Club	2010 Celtic Manor Resort	2008 Valhalla Golf Club
2006 The K Club	Other _____	

5. Apart from The 2014 Ryder Cup, have you undertaken any other voluntary work in the past 12 months? Yes No

6. On average, approximately how many hours have you spent volunteering PER MONTH over the past 12 months?

7. Which, if any, of these groups have you undertaken any work or given unpaid help to at any time in the past 12 months?

A – School children, for example school trips, sports days, discos, in the classroom
 B - Youth/children's groups (outside school)
 C - Education for adults
 D - Sport/exercise (coaching or organising)
 E – Religious groups
 F – Political groups
 G - The elderly
 H - Health, disability and social welfare
 I - Safety, first aid
 J – Environmental Protection
 K - Justice and human rights
 L - Local community or neighbourhood groups
 M - Citizens' groups
 N - Hobbies/recreation/arts/social clubs
 O - Trade union activities
 R – Wildlife Protection
 S – Domestic Animal Welfare
 * P - Don't know
 * Q - None

7. Excluding The 2014 Ryder Cup, what was your main voluntary role or the context of your volunteering over the past year? _____

8. Do you intend to undertake any other voluntary work in the next 12 months? Yes No

8a. Have you or do you intend to register for future volunteering opportunities in Scotland at www.eventteamsotland.org? Yes No

9. Thinking about The 2014 Ryder Cup and your role, to what extent do you agree or disagree with the following statements?

Use scale: Strongly agree Agree Disagree Strongly disagree Don't know

Ryder Cup Experiences

I had clear instructions about my role
 Communication to me from managers was good
 I felt able to talk to managers if I had a problem
 Too much was expected of volunteers
 I felt my efforts were always appreciated
 Volunteer deployment was well planned
 Volunteers were well provided for

Personal Development

Volunteering at The 2014 Ryder Cup has developed my skills
 It has increased my self confidence
 It will look good on my CV and job applications
 It has made me consider working in a different type of employment
 It has changed my outlook on life
 It has made me feel more a part of the wider community than I did before
 It has contributed to my personal development
 It has increased my self esteem
 It has changed my life

Future

I am interested in volunteering at The Ryder Cup again
 I am interested in volunteering at other European Tour events
 I am interested in volunteering at other sports events
 I am interested in volunteering at other (non-sporting) events
 I am interested in becoming a regular volunteer on www.eventteamsotland.org
 I am now more interested in working as a sports volunteer than I was before the Ryder Cup
 I am now more interested in voluntary work generally than before the Ryder Cup
 I intend to become more involved in sports volunteering than before the Ryder Cup
 I intend to become more involved in non-sporting voluntary work than before the Ryder Cup

10. How old are you?

11. Are you?

Male

Female

12. How would you describe your ethnic origin?

White Mixed Asian/Asian British Black/Black British Chinese Other _____

13. Where do you live?

Perth & Kinross Stirling Dundee Edinburgh Glasgow Rest of Scotland
 Wales Elsewhere in UK Overseas

14. Postcode?

Overseas, which country? _____

15. The majority of volunteers contributed their time across six days. Please estimate how many hours of voluntary work you contributed per day to The 2014 Ryder Cup?